

NEW! St Lukes and Greenswood Medical Centre Newsletter

November 2018

Welcome to our new newsletter for St Lukes and Greenswood Medical Centre; helping to share the latest news and developments with our patients and their families.

Practice News

New partnership with Mayfield Medical Centres

Earlier this year, St Lukes & Greenswood Medical Centre, as part of Symphony Healthcare Services, formed a close partnership with Mayfield Medical Centres, during a period of staff sickness and staff shortages.

Mayfield Medical Centres have been able to provide essential local support through a range of both clinical and non-clinical staff. The ongoing support provided over the past few months has enabled the smooth day-to-day running of healthcare services and has ensured that we have been able to continue to offer a high quality service at St Lukes & Greenswood Medical Centre.

By working in partnership with Mayfield Medical Centres, we have been able to create a stronger team and provide more support to maintain the essential local healthcare services required.

During this time, Dr Stuart Crowe from Mayfield Medical Centres has taken on the role of GP Clinical Lead, providing additional clinical and leadership support for our clinical team at St Lukes.

We are continuing to work together, to ensure that we can offer a high quality, efficient service for our patients in the local community.

We would like to reassure our patients that we have no intention in closing St Lukes; we aim to improve services and to look at new ways of providing more flexibility in the healthcare services we can offer our patients. We would like to thank all our patients for their ongoing support.

New GP appointments at Brixham Hospital

To support the increasing needs of our patients, we are also expanding the locations where you can access our healthcare services. We now have three consultation rooms at Brixham Hospital where you can see a range of healthcare professionals from St Lukes and Greenswood Medical Centre.

When you speak to our reception team you may be offered an appointment at the hospital as an alternative to our building on New Road. If preferred, you can still make your usual appointments at the St Lukes and Greenswood building.

If you are happy to attend your appointment at the hospital premises, but don't have access to a car, the number 13 bus makes regular stops between New Road and Brixham Hospital to enable you to attend your appointment.

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Future Appointments at Mayfield Medical Centres, Cherrybrook Square

As part of our developing partnership with Mayfield Medical Centre we are also proposing to offer some appointments for our patients at Mayfield Medical Centre, Cherrybrook Square, Hookhills, in Paignton. This service will include appointments and advice with GPs, Nurses, HCAs, Phlebotomists and other services and it is likely to be offered when demand for appointments are particularly high at St Lukes and Greenswood. It is proposed that patients will be given a choice on where they would like their appointment.

We are now offering more choice to our patients by providing appointments at Brixham Hospital and we hope that by offering additional appointments at Cherrybrook Square we will be able to support the growing needs of our patients both today and in to the future.

We are currently collecting patient feedback about the additional appointment locations at Brixham Hospital and proposed services at Cherrybrook Square. Please share your views with the reception team at St Lukes and Greenswood.

Flu Clinics

Many patients have taken the opportunity to have their flu immunisations over the last few weeks. If you would like to make an appointment or find out more about your eligibility, please contact the practice on 01803 852731.



Public Health England

Children aged 2 or 3, pregnant women, people with long-term health conditions and those aged 65 or older should get their free flu vaccine



Richard Pile, GP

HELP US HELP YOU
STAY WELL THIS WINTER

Visit: www.stlukesmedicalcentre.co.uk

Call: 01803 852731

St Lukes and Greenswood Medical Centre is part of Symphony Healthcare Services, an NHS healthcare organisation.
For more information please visit: www.symphonyhealthcareservices.com